

# FAQ's for 2024-2025 N CERpn

Northside ISD

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Apply for CERpn at [www.schoolcafe.com/northside](http://www.schoolcafe.com/northside).  
Eligible days are Monday, Wednesday, and Friday.  
Lunch is \$4.00.

2. Do I need to apply for Free & Reduced [www.schoolcafe.com/northside](http://www.schoolcafe.com/northside) beginning July 29th .

Apply for Free & Reduced Lunch at [www.schoolcafe.com/northside](http://www.schoolcafe.com/northside).  
7520 Meadowdale Dr, Northside, VA 22850.  
From [www.schoolcafe.com/northside](http://www.schoolcafe.com/northside), call (210) 397-4517 or [info@schoolcafe.com](mailto:info@schoolcafe.com).

NOTE: Free & Reduced Lunch is available for students who are eligible for Free & Reduced Lunch. [www.schoolcafe.com/northside](http://www.schoolcafe.com/northside)

3. Where can I make payments or obtain a refund on my student's meal account?

Payments can be made at the school cafeteria or online at [www.schoolcafe.com/northside](http://www.schoolcafe.com/northside).

Northside ISD  
Child Nutrition  
Department  
1400 Independence Avenue, SW  
Washington, DC 20250-9410

#### 4. What is on the menu?

For more information, visit [www.northsideisd.com](#)

#### 5. What is School Cafeteria?

Our school cafeteria provides a safe and healthy environment for students to eat. We offer a variety of nutritious meals and snacks. For more information, visit [www.northsideisd.com](#)

#### 6. What is the Supper Program?

Our supper program provides a safe and healthy environment for students to eat. We offer a variety of nutritious meals and snacks. For more information, visit [www.northsideisd.com](#)

#### 7. Who can I contact if my child has food allergies or special dietary needs?

For more information, visit [www.northsideisd.com](#)

#### 8. Who do I contact if I have additional questions about student meals?

For more information, visit [www.northsideisd.com](#) or call (210) 397-4501

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; or (2) fax: (833) 256-1665 or (202) 690-7442; or (3) email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

This institution is an equal opportunity provider.